

Position Title: Sales Clerk Reports to: Store Manager

**Liquor Plus** is Looking for you! So, who are we? Liquor Plus is a family owned and operated organization on Vancouver Island. We operate with a passion for our products, and a commitment to our customers, and community.

Working for Liquor Plus is a great way to interact with your community, make new friends, and impress people with your wine knowledge. If you're like us, you are interested in learning about the amazing offering of local beers, wines, and spirits, and engaging with customers to help them make great choices!

## We Provide:

- Frequent wine + trade tastings
- Team member discount at 8 locations
- Steel toed shoe allowance
- Birthday + anniversary gifts
- Free seasonal t-shirts
- Dynamic workplace + industry experience
- Weekly Hero Wages commensurate with hours worked during pandemic

# **Position Summary**

The Store Clerk Position is responsible for providing a positive customer experience, creating attractive and creative displays, and continuously learning about our products.

# **Key Responsibilities**

- Provides a high level of customer service by establishing contact, greeting customers and ensuring customer satisfaction
- Maintains a balanced float while on shift and counts cash drawer at end of shift
- Stock shelves and display areas and keep stock clean and in order
- Initiates opportunities for additional sales
- Faces and displays merchandise
- Handles products and operates equipment adequately
- Participates in maintaining a prosperous and enjoyable work environment for all staff

#### **Other Related Duties**

- Cleans and maintains store and equipment
- Maintains a consistent commitment to serving customers
- Assists in receiving and storing products

Last Revised: November 2020



## We want our team members to have:

- Previous cashier and customer service experience in a fast-paced environment, such as retail, hospitality, or food services
- Proficiency at solving problems efficiently and effectively
- Availability to work weekends/evening shifts
- Serving It Right certification

## We want our team members to be:

- Confident in their ability to learn about a wide variety of local and foreign products
- Delighted in interacting with the community, creating relationships and providing great service and recommendations
- Committed to working as a team to create a supportive and inviting environment welcoming to all customers, and serving them in a friendly and professional manner
- · Ready to apply their drive and creativity to building attractive and successful displays

## **Working Conditions:**

- Standing / Moving for 4-8 hours
- Lifting and/or Carrying Merchandise up to 25lbs on a Frequent Basis
- Lifting above the Shoulder

# Requirements:

- Must be 19+ years of age
- Must have Serving it Right certification

If this sounds like you, please visit the career section of our website at http://liquorplus.ca/discover-the-plus/careers/job-application-form/ and fill out the online application form complete with an upload of your resume. **Discover the Plus+** 

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