

**Position Title:** Assistant Store Manager      **Reports To:** Store Manager

**Location:** 603-3991 Quadra St, Victoria BC

**Liquor Plus** is Looking for you! So, who are we? Liquor Plus is a family owned and operated organization on Vancouver Island. We operate with a passion for our products, and a commitment to our customers, and community.

Working for Liquor Plus is a great way to interact with your community, make new friends, and impress people with your wine knowledge. If you're like us, you are interested in learning about the amazing offering of Local Beers, Wines, and Spirits, and engaging with customers to help them make great choices!

## **Position Summary**

The Assistant Store Manager is responsible for contributing to the operating results of the store and the maintenance of excellent operating standards. This includes the planning, organizing, directing and evaluation of the store's operations. This is a regular full-time management position that requires excellence in customer service, as well as communication and time-management skills.

## **We Provide:**

- Competitive Wage and Benefits Package
- Dynamic Workplace & Awesome Coworkers
- Frequent Wine & Trade Tastings
- Team Member Discount at 8 locations
- Footwear Allowance
- Birthday + Anniversary Gifts

## **Key Responsibilities**

- Supports the store manager in building strong customer relations and works with company management and staff to establish and maintain a high level of customer confidence
- Assists the store manager with the preparation of the 4-week budget and the ongoing review of results
- Orders products according to the established amounts, order dates, receiving dates and costs, allocating ordering responsibilities and working with the head buyer

- Works with stakeholders to ensure all products are merchandised in a clear and attractive manner
- Ensures all product received has been signed in and stored in a professional manner and in accordance with Company policy
- Supports the Store Manager and Operations Manager with product price verification schedule
- Ensures that the store operation is kept to a high standard of cleanliness at all times
- Conducts inventory count procedures as assigned by the Store Manager

## **Other Related Duties**

- Adapts employee scheduling to ensure sufficient coverage of duties, and maintain high levels of customer service.
- Maintains high productivity levels and creates efficiencies through proper delegation and management of coworkers.
- Participates with the Store Manager in maintaining Company policies and assists the Store Manager with staff training as required

## **We want our Assistant Managers to have:**

- Previous Management and/or Supervisory customer service experience in a fast-paced environment (2+ years)
- Proficiency in communications, delegating, and fostering a positive team environment
- A provable commitment to the Company and Manager, with product knowledge and retail acumen

## **We want our Assistant Manager to be:**

- Confident to learn about a wide variety of products, with passion for the constantly evolving industry
- Delighted in interacting with the community, creating relationships with customers, and providing great service and recommendations
- Committed to a positive future with Liquor Plus

**Requirements:**

- *- Must be 19+ Years of Age*
- *- Must have Serving it Right Certification*

**Working Conditions:**

- Standing / Moving for 8 hours a day / 5 days a week
- Working some weekends
- Lifting and/or Carrying Merchandise up to 25lbs on a Frequent Basis
- Lifting above the Shoulder

If this sounds like you, please visit the career section of our website at <http://liquorplus.ca/discover-the-plus/careers/job-application-form/> and fill out the online application form complete with an upload of your resume. **Discover the Plus+**