

Position Title: Supervisor

Reports to: Store Manager

Liquor Plus is Looking for you! So, who are we? Liquor Plus is a family owned and operated organization on Vancouver Island. We operate with a passion for our products, and a commitment to our customers, and community.

Working for Liquor Plus is a great way to interact with your community, make new friends, and impress people with your wine knowledge. If you're like us, you are interested in learning about the amazing offering of local beers, wines, and spirits, and engaging with customers to help them make great choices!

We Provide:

- Dental + Extended Health Benefits for team members working over 24 hours per week
- Team member discount at 9 locations
- Paid sick days
- Health + Wellness Reimbursement Program
- Frequent wine + trade tastings
- Steel toe shoe allowance
- Birthday + anniversary gifts
- Free seasonal t-shirts
- Dynamic workplace + industry experience

Position Summary

The Supervisor position is responsible for assisting the Store Manager in the operation, management, and maintenance of the store.

Key Responsibilities

- Works with company management to maintain a high level of customer service professionalism and customer confidence within the store.
- Maintains store cleanliness by ensuring all cleaning schedules are completed in a timely manner and all cleaning policies are followed
- Assists store management by ensuring all products are merchandised in a clear and imaginative manner
- Assists store management by ensuring all product is received and stored according to company policy
- Assists Store Manager with price verification and procedures to ensure all products are recorded in the company system and scanning correctly

- Trains staff on company policies and procedures, enforces policies and monitors staff performance

Other Related Duties

- Ensures Manager Task List is completed on a daily basis
- Assists Store Manager by ensuring store break schedule is followed
- Maintains the privacy and confidentiality of all sales and related Information for Liquor Plus and its affiliates
- Performs other related duties as assigned

We want our team members to have:

- Previous cashier and customer service experience in a fast-paced environment, such as retail, hospitality, or food services (1+ years)
- Proficiency at solving problems efficiently and effectively
- Availability to work either weekends/ evening shifts

We want our team members to be:

- Confident in their ability to learn about a wide variety of local and foreign products, with passion for the constantly evolving industry
- Delighted in interacting with the community, creating relationships with customers, and providing great service and recommendations
- Committed to working as a team to create a supportive and inviting environment welcoming to all patrons, and serving them in the most friendly and professional of manners
- Ready to apply their drive and creativity to building attractive and successful displays

Requirements:

- *Must be 19+ Years of Age*
- *Must have Serving it Right Certification*

Working Conditions:

- Standing / Moving for 4-8 hours
- Lifting and/or Carrying Merchandise up to 25lbs on a Frequent Basis
- Lifting above the Shoulder



If this sounds like you, please visit the career section of our website at <http://liquorplus.ca/discover-the-plus/careers/job-application-form/> and fill out the online application form complete with an upload of your resume. **Discover the Plus+**